

CUSTOMER FEEDBACK QUESTIONNAIRE:

VL43 Power/Speed screwdriver

Thank you for participating in our pre-production trial of the VL43 tool screwdriver! Your feedback is invaluable in helping us improve the product before its official release.

Please take a few minutes to complete this questionnaire.

CUSTOMER INFORMATION

Name		Address	
Email			

PRODUCT INFORMATION:

What is the model number of the VL43 screwdriver tool you are using?

(Please check the model you received.)

☐ FLVL43 – Power Driver	☐ FDVL43 – Speed Driver
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What was the model number of your previous power tool screwdriver?

(Please specify the brand and model if known.)

Did you have any issues with the previous power tool screwdriver?

(Please specify)

APPLICATION:

What type of application are you using the screwdriver for?

☐ Metal to Metal	☐ Wood to Metal	☐ Wood to Wood
☐ Composite to Wood	☐ Other:	

What type of screws are you using most frequently with this tool?

Please specify the MURO screw part number:

☐ Wood Screws	☐ Machine Screws	☐ Self-tapping Screws
☐ Drywall Screws	☐ Sheet Metal Screws	☐ Other:

TOOL PERFORMANCE:

How would you rate the performance of the VL43 compared to your previous tools?

(Scale of 1 to 5, where 1 = Much Worse, 5 = Much Better)

- ☐ 1 – Much Worse ☐ 2 – Worse ☐ 3 – About the Same
☐ 4 – Better ☐ 5 – Much Better

Review the speed control options of the new tool?

- ☐ Excellent – Speed adjustment is smooth and responsive
☐ Good – Speed control works well, but could be improved
☐ Fair – Speed adjustment feels a bit stiff or inconsistent
☐ Poor – Speed control is not effective or difficult to use

How comfortable is the grip and weight of the screwdriver during prolonged use?

- ☐ Very Comfortable
☐ Comfortable
☐ Neutral
☐ Uncomfortable
☐ Very Uncomfortable

How comfortable is the new extension handle?

- ☐ Very Comfortable
☐ Comfortable
☐ Neutral
☐ Uncomfortable
☐ Very Uncomfortable

Review the new magazine design?

- ☐ Very Comfortable
☐ Comfortable
☐ Neutral
☐ Uncomfortable
☐ Very Uncomfortable

Have you experienced any issues with the tool during use?

(Please describe any issues with performance, Screw Feeding, Power, Speed, etc.)

- ☐ Yes (Please specify): _____
- ☐ No

TOOL FEATURES & USABILITY:

How simple is it to set up the tool, including tasks such as attaching/detaching the magazine, attaching/detaching the rod handle and adjusting its length, inserting/removing the bit, loading/unloading collated screws, and adjusting the tool for different screw sizes?

- ☐ Very Easy
- ☐ Easy
- ☐ Neutral
- ☐ Difficult
- ☐ Very Difficult

Does the tool meet your expectations for the specific application you are using it for?

- ☐ Exceed Expectations
- ☐ Meets Expectations
- ☐ Below Expectations

Have you noticed any significant differences in performance when switching between materials (e.g., wood vs. metal)?

- ☐ Yes (Please specify): _____
- ☐ No

How satisfied are you with the overall design and aesthetics of the screwdriver?

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very Dissatisfied

SUGGESTIONS & IMPROVEMENTS:

What features would you like to see improved or added in future versions of this screwdriver?

Do you have any additional comments or feedback about your experience with this tool?

FINAL THOUGHTS

Would you recommend this new dual-speed screwdriver to others?

- ☐ Yes
- ☐ No
- ☐ Maybe

Would you be interested in purchasing this new model once it is available?

- ☐ Yes
- ☐ No
- ☐ Maybe

Thank you for your time and valuable feedback! Your input helps us create better products. We appreciate your support and look forward to hearing from you again soon.